

Management Aspects of Industrial Systems Quality

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Abstract

Today, product quality is considered to be a crucial factor of competitiveness, survival and development for industrial system all over the world. Quality management is necessity for organizations on their way of achieving competitive advantage and is main subject research within this paper. The effort that Serbian companies are making to join the global trend of implementing Quality management systems in their business, in order to improve operational excellence and enter the EU market is shortly presented. In the conclusion of the paper the basic elements of management devotion to the tendency of producing good quality industrial products are emphasized.

Keywords: Industrial System, Industrial System Quality, Product Quality, Total Quality Management (TQM), ISO 9000, Serbia.

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